

ABSTRACT OF THE DISCLOSURE

This invention is a system and method for automatically managing a multi-step process in which human providers are selected for some purpose. Typical applications include the selection process associated with employment and dating services. The invention is directed to linking and coordinating the various steps of the selection process through automated sequencing, coordinating, tracking and status reporting processes. The interviewee answers questions that are printed, displayed, or spoken by an automated mechanism or questions are printed or displayed for use by a tester or interviewer. Answers can be written, spoken, or entered directly into a system by the interviewee.

The invention provides a system and method for automatically scoring and ranking human providers with respect to selection criteria, making use of expert system concepts. Human shoppers are matched up and the usefulness of each match is scored on the basis of stated selection criteria of each human shopper.